

If a user has just one type of NAP Account (Privileged or Standard), and needs to request the other type of account, please follow these simple steps:

- Log into the NAP webpage with your existing user account and password (<https://nap.nwcg.gov/NAP/#>)
- On the NAP Home Page, hover the cursor over the Manage Account icon.
- Depending on the type of existing account, a link titled “Request a Privileged Account” or “Request a Standard Account” will display under the user name.
- Click on the link
- The system will pre-populate the request form with the user’s information
- Select e-ISuite under the Application Access tab
- Select the type of account needed (Privileged or Standard) for access to e-ISuite
- Follow the remaining steps in the Request Form process
- Click on Submit

An email will be sent with a temporary password for the newly created user account.